

PerkinElmer Informatics Product Life Cycle

Overview

PerkinElmer Informatics categorizes our product portfolio into three major Product Life Cycle stages:

- Invest
- Maintain
- Sunset

The Invest stage drives new product introduction to the market. As individual product versions develop and advance, a regular product portfolio review drives decisions regarding which product versions move from the Invest stage to the Maintain stage and eventually to the Sunset stage before those specific product versions are marked for end of life and no longer available to the market. Detailed definitions of these stages are as follows:

Invest

- Funding for new products and new versions of current products occurs at the Invest stage of the PerkinElmer Informatics Software Development Life Cycle (SDLC) process.
- Continued investment decisions are based on market conditions, product requirements, competitive position, ROI, strategic fit, innovation needs, distinct feature differentiation, and life cycle analysis.
- Regular product portfolio reviews drive decision-making around further investment in new product versions or moving the latest product versions from the Invest stage to the Maintain stage.
- Any and all exceptions are managed through the PerkinElmer Informatics SDLC process.

Maintain

- Specific products or product versions with no planned additional investments enter the Maintain stage of the Product Life Cycle.
- Products or product versions in the Maintain stage are fully supported, with regular Service Releases provided to customers currently on maintenance. Such continued support excludes the introduction of new features or enhancements to the software, with any exceptions managed through the PerkinElmer Informatics SDLC process.
- Only current versions of products or product versions that are in the Maintain stage can be sold.
- Regular product portfolio reviews drive the decision to continue the product versions in the Maintain stage, or move them to the Sunset stage, defined below.

Sunset

- As newer products and product versions are introduced to the market, older products and product versions are expected to move off maintenance and from the Maintain to the Sunset stage of the PerkinElmer Informatics Product Life Cycle.
- Sunset decisions are based on the volume of orders, age of the product/product version, strategic fit, market conditions, and ROI, amongst others.
- Critical defects as defined under PerkinElmer Informatics' [Global Support policy](#) will be addressed for products/product versions in the Sunset stage, and support will be available for a premium. No feature enhancements or regular service releases will be issued for these products/product versions.
- Products or product versions that have entered the Sunset stage of the Product Life Cycle will no longer be sold. Please note, these products/product versions will be marked for end of life after one year from the start of the Sunset stage, with any exceptions approved through the PerkinElmer Informatics SDLC.

The lists below show PerkinElmer Informatics' current view into products and product versions in the Sunset and End of Life phases of the Product Life Cycle. Versions of products not listed are currently in either the Invest or Maintain stages in the lifecycle.

Sunset

Product	Version	End of Life Date
iLab & LimsLink	All Standalone Versions	January 3, 2021
ChemOffice/ChemDraw	16.x	October 31, 2020
Lead Discovery	7.5.x	September 3, 2020
Signals Lead Discovery	1.0	September 3, 2020
High Content Profiler	All Versions	September 3, 2020

End of Life

Product	Version	End of Life Date
ChemOffice/ChemDraw Desktop		
	13.x, 15.x	October 31 2019
	14.x	September 15, 2018
	12.x and prior	March 2016 and prior
ChemBioOffice Workgroup	E-Notebook Workgroup – all	March 2016
	Inventory Workgroup – all	March 2016
ChemBioOffice Enterprise	9.x and prior	March 2015
	10.0.0, 10.0.2, 10.0.3, 10.0.4, 10.0.83	March 2016
	11.0.0, 11.0.1, 11.0.3, 11.0.4	March 2016
	BioSAR Enterprise	March 2016

	ChemBioViz.Net	March 2016
	Dataview Manager	March 2016
	Doc Manager – all	March 2015
	Drug Degradation – all	March 2015
	The Merck Index – all	March 2015
ChemACX.com	website	January 1, 2020
Collect	All	March 2015
Columbus	2.2 and prior	March 2016
Datalytix	5.0, 6.0, 6.1, 6.1.1, 6.2, 6.2.1	October 2019
E-Notebook Enterprise	8.x	2014
	9.x	March 2015
	10.0.0	March 2016
	11.0.0, 11.0.2, 11.0.3	March 2016
	12.0.x	April 2018
	13.0	March 2014
	SQL Enterprise	March 2015
	SSR add-in -all versions	March 2015
FinchTV	All	December 2016
GeneSifter Analysis Edition	All	December 5, 2017
GeneSifter Lab Edition	All	December 5, 2017
iLab	prior to 5.1	February 2017
Lead Discovery	5.1, 5.2, 6.02, 7.0, 7.1, 7.1.1	January 30 2018
Lead Discovery	7.1.2, 7.2, 7.3, 7.4	February 7, 2019
LimsLink	prior to 5.1	February 2017
Method Genius	All	March 2015
Nexxis	4.x and prior	March 2015
Pipette Tracker	All	March 2015
Reaction Genius	All	March 2015
Search Genius	All	March 2016
Structure Genius	All	2014

Velocity	6.1 and prior	March 2015
WebELN	All	2014

Contact Information

For any questions regarding the product categories and the product versions listed above, please contact PerkinElmer Informatics Support through any of the means listed below. Our hours of operation are Monday to Friday from 8 am to 8 pm EST, CET and 9 am to 6 pm JST.

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